



◆ EDUCATION

Master of Science in Nursing, Ball State University
Graduated July 2013. Graduated with 3.9 GPA/ on a 4.0 scale

Master of Science in Management, Indiana Wesleyan University
Graduated April 2006. Graduated with 3.8 GPA/on 4.0 scale

Bachelor of Science in HealthCare Management, Calumet College of St. Joseph, May 1999 Graduated with Distinction 3.9 GPA/on 4.0 scale

Associate in Applied Science, School of Nursing Purdue University
completed May 1990 4.0 GPA/ on 5.0 scale

◆ EMPLOYMENT

2015-Present

Program Director for Certified Nurse Aide Program at University of Saint Francis

Directly accountable for program development, and also responsible for the classroom instruction and clinical training provided to all potential nursing assistant students

2009-Present

Adjunct Faculty at the University of Saint Francis

Direct clinical instruction for Medical-Surgical students enrolled in the Associate of Science Degree Nursing program. Supervision of patient care, medication administration, and proctor for classroom testing as required.

2008-2009

Director of Nursing Services, Lincolnshire Health Care Center

Responsible for the authority and execution of all areas related to the delivery of quality nursing services in a 100 bed long term care facility. Collaborated and supervised nursing, with oversight for all safety and quality assurance activities. Oversight responsibilities were for survey management, including writing and implementing plan of correction for regulatory compliance.

Nursing Department decreased the acquired pressure ulcer to zero, reduced resident falls by 50%, reduced State complaints, zero substantiated State complaints for one year, winner of Most Improved Facility Company wide, created performance report card with audit tools for Nursing Quality Assurance Program.

2006-2007

Clinical Practical Nursing Instructor, Brown Mackie College

Plan course of clinical instruction based on progression outline provided to assure that course and clinical objectives are met. Utilize creative teaching styles and methods to engage all learning styles of the students. Design, administer, and grade student's skills, math tests, care plans, and overall performance in the clinical setting.

2005-Closed

Director of Quality Improvement / Compliance Officer, Molina Healthcare of Indiana

Coordinate all Quality Improvement Committee functions, Provide Statistical Data for Quality Indicators for HEDIS and analyze data for member health status. Co-ordinates Outreach activities in community and collaborates with the Office of Medicaid Policy to improve member health status. Supervision of the physician credentialing process, and review all Quality of Care Issues. Monitors all compliance activities, and co-ordinate all compliance issues with the Indiana Department of Family Services

2003-2005

Director of Quality Management, Regency Hospital of NWI

*Collected & analyzed all house wide Quality Assurance Indicators
Surveillance of all infections & compiled infection data
Maintained a 1% nosocomial MRSA, C-Diff & VRE Rate
Liaison with Health Department, Laboratory & Medical Director
Educated staffs on Infection control Policies & Procedures
Attended Lake County Disaster meetings
Revised Nursing Policies & Procedures
Successfully lead organization to full JCAHO accreditation*

1999-2003

Assistant Director of Nursing, Hartsfield Village

*Collaborate with the Director of Nursing in the management of a 106 beds skilled/intermediate, and Alzheimer long term care facility. Supervise staff personnel, including RN's, LPN's, Qma's, Cna's, and Medical Records Department Develop and implement new resident programs and policies/procedures with an interdisciplinary team. Instruct staff on pertinent health care issues and responsible for evaluation of specific resident health care needs.
Evaluate employee job performance, and responsible for interviewing and hiring nursing personnel.*

Quality Assurance/Education Director, Hartsfield Village

Management of House wide Quality Assurance Activities, Chairperson of the Quality Assurance Committee. Responsibilities include Medical Record Audits, Focused Study of Quality Indicators, analysis of all patient incidents, and provide statistical data on trends for any clinical data surrounding patient care, provided general and job specific training for all new employees and on-going training to all healthcare staff, coordinate and provide all statistical data for the Infection Control Program, Oversight of the employee health program, and provide annual Health requirements for all employees' system wide.

1994-1999

**Director of Healthcare Services, Towne Centre Retirement Community
Assistant Director of Healthcare Services, Towne Centre Retirement**

Responsible for the authority and execution of all areas related to the delivery of quality nursing services. Collaborated and supervised nursing departments for the Skilled and Assistant Living residential areas. Assisted the Department Chair of all Quality Assurance Activities, and oversee responsibilities for the Infection Control Program.

1988-1994

Assistant Director of Clinical Services, St. Mary Medical Center

Responsible for the assessment, planning and evaluation of the cardiac patient, in an 18 bed cardiac unit.

Critical Care Charge Nurse, St. Mary Medical Center

Provided quality nursing care for the critically ill patients undergoing clinically complex treatment for advanced cardiac and neurological diseases. Participated in quality indicator studies, and care plan conferences for all patients. Code Blue Team Captain for House wide Code Blue emergencies.

◆ INTERESTS & ACTIVITIES

Elected Class President at Indiana Wesleyan Graduate Studies in 2005
Elected to Who's Who's Among American Universities & Colleges in 1999
Former Advisory Committee member for Indiana Vocational College & Purdue University Calumet
Completed First Course of the APIC Infection Control Certification Course
Inducted into the Sigma Theta Tau International Nursing Honor Society in 2012

References Available Upon Request